



Net Energy Metering 2 Aggregation and Net Energy Metering 2 Virtual Sunset

Contractor Frequently Asked Questions

When will the Net Energy Metering 2 Aggregation (NEM2A) and Net Energy Metering 2 Virtual (NEM2V) programs end?

The NEM2A/NEM2V programs will be closed to new applicants starting **February 15, 2024**.

What do I need to submit to qualify a customer for NEM2A/NEM2V?

By **11:59 p.m. PST on February 14, 2024**, you must submit the following:

- Complete application
- Single-line diagram (simplified representation of an electrical system)
- Public Utilities Code Section 769.2 Prevailing Wage Disclosure Form (if applicable)
- Signed Contractors State License Board (CSLB) Solar Energy System Disclosure and Solar Consumer Protection Guide (if applicable)
- **For Standard NEM2A only:** Signed Agreement and Authorization Form

To retain eligibility, submit final electrical clearance (often referred to as a final building or electrical permit) before **February 15, 2027**.

Will the project be considered a Standard or Complex NEM project?

NEM2A projects equal to or under 30kW will be considered Standard NEM2A projects, while NEM2A projects over 30kW will be considered Complex NEM2A projects. All NEM2V projects are considered Complex projects, regardless of system size.

When is the deadline for submitting required documents after receiving a deficiency email?

Submit the required documents within one year of receiving a deficiency email to prevent withdrawal of the NEM2A/NEM2V application.

What will happen to NEM2A/NEM2V applications that are not submitted by the sunset date?

NEM2A/NEM2V applications not submitted by the sunset date (**February 14, 2024**) will not be canceled. However, applications will be reset and requirements, including rate selection, will reflect the new Solar Billing Plan. The majority of previously inputted information will remain, but the application will qualify for the Solar Billing Plan. Standard NEM2A applications must also include a new Agreement and Authorization form and rate selection after the reset.

Contractor Frequently Asked Questions (continued)

Who can I contact for questions about submitted NEM2A/NEM2V applications?

Every submitted Complex NEM2A/NEM2V application will prompt an email from the assigned Interconnection Manager (IM) or Account Representative (AR) within 10 business days¹ who can answer any questions. For Standard NEM2A applications, contact the Solar Customer Service Center at **877-743-4112**, open 7 a.m. to 6 p.m. PST Monday through Friday.

¹Due to the high volume of interconnection applications received, the review process may take up to 10 business days. You will be notified if it will take more than 10 business days.









What are next steps if it's been over 10 business days since submitting the application without a response?

An automated confirmation email containing an assigned reference number will be sent upon application submission. If it has been more than 10 business days since application submission and you have not received an email, contact

- NEMProcessing@pge.com to determine next steps for Standard NEM2A applications.
- Rule21Gen@pge.com to determine the assigned IM or AR for Complex NEM2A/NEM2V applications.

When can I make changes to an application?¹

A one-time request will be allowed for the following modifications:

Modification	Before Initial Review	After Initial Review
Like-for-like equipment replacements		
System size reductions not exceeding 20% ²		
System size reductions to avoid upgrades if the re-study determines the modification affects no other distributed energy resource ³		
Battery installation ⁴		

¹For Fast Track projects only. For other projects, consult Rule 21.

²Any upgrades or mitigations caused by the change would be paid for by the customer.

³Modification will incur a \$300 fee.

⁴To avoid losing NEM2A/NEM2V eligibility, customers wanting to add a battery should gain Permission to Operate (PTO) approval without a battery and then submit an interconnection request at a later date.

Contractor Frequently Asked Questions (continued)

Can I add a battery to a NEM2A/NEM2V application after it has been submitted?

Adding a battery after initial submission is considered a material modification that requires application withdrawal and resubmission. If resubmitted after the sunset date (**February 14, 2024**), the project will not qualify for NEM2A/NEM2V. Instead, applicants should gain Permission to Operate (PTO) approval without the battery and then submit an interconnection request for the battery. This will ensure that the customer does not lose NEM2A/NEM2V eligibility for this scenario.

How is system size determined?

- **Solar systems:** Size is the lesser of inverter nameplate capacity (kW) or maximum solar output (CEC-AC rating)
- **Batteries:** Size is based on both the inverter nameplate capacity (kW) and the capacity of the storage device (kWh)
- **Other generation types:** Size is determined by the gross nameplate rating of the generator

What qualifies as like-for-like equipment replacements?

- **Inverters:** Certified with same or smaller nameplate and fault current
- **Solar panels:** Certified same or smaller system CEC-AC rating
- **Batteries:** Same or smaller kWh and kW rating and same operating profile
- **Transformers:** Same connection type with same or smaller impedance and capacity

Will adding battery storage to a system on NEMA/NEM2A or NEMV/NEM2V change the legacy period?

No, the original legacy period will not change when only battery storage is added.

Can I add to an existing system enrolled on NEMA/NEMV or NEM2A/NEM2V after gaining PTO without moving to the Solar Billing Plan?

After gaining PTO on a system enrolled on NEMA/NEMV or NEM2A/NEM2V, the system size can be increased up to 10% or 1kW (whichever is greater) without losing the legacy period (as outlined in your NEM2 interconnection agreement) or transitioning to the Solar Billing Plan.

Legacy periods remain 20 years for applications submitted before **April 15, 2023**, and nine years for those submitted on or after April 15, 2023.

If the system size is increased more than 1kW or 10% of the original system (whichever is greater), the system will either:

- Move to the Solar Billing Plan Virtual or Aggregation, **or**
- Stay on the current NEMA/NEM2A or NEMV/NEM2V program, if the addition is installed under Rule 21 with a non-export relay to ensure the new system does not export to the grid

Contractor Frequently Asked Questions (continued)

Would converting the system from NEM to NEMA before the sunset date affect the legacy period?

No, the legacy period will not be affected if the system size does not change. If the system size is increased beyond 10% or 1kW, the system will move to NEM2A (not NEMA) with the lesser of 9 years or the remainder of the 20-year legacy period under NEM.

Would converting the system from NEM2 to NEM2A before the sunset date affect the legacy period?

Regardless of a change in system size, the legacy period will be reduced to 9 years which is the current NEM2A legacy period.

What happens if I run into a technical issue when submitting the application (i.e., blank or greyed-out fields, incorrect meter number or Service Agreement ID)?

- If you run into issues with a Standard NEM2A application, reach out to NEMAProcessing@pge.com.
- If you run into issues with a Complex NEM2A/NEM2V application, reach out to Rule21Gen@pge.com.

How do I cancel and/or resubmit the application before the sunset date?

Access the “Actions” tab in the Your Projects Portal to cancel in-progress applications that have not been submitted. For submitted applications, access the “Actions” tab to withdraw the application.

Are there exceptions allowed for customers to take service on NEM2A/NEM2V after the sunset?

PG&E may grant exceptions for customers unable to submit a complete application by the sunset date (**February 14, 2024**) due to a delay caused by the utility (such as new construction systems). For inquiries about Standard NEM2A exceptions, contact NEMAProcessing@pge.com. For Complex NEM2A/NEM2V exceptions, contact Rule21Gen@pge.com. All inquiries will be reviewed on a case-by-case basis.